TfGM Bus Station
Operations
A Brief Guide
22 April 2016

Stewart Connell
Senior Duty Manager, TfGM.
Staffing

- 160 staff
- Across 17 sites
Hours of Operation

- Manchester Airport Bus Station 0600 – 2200 Monday – Saturday, 0600 – 2100 Sundays
- Trafford Centre Bus Station 0800 – 0020 Monday – Saturday, 0900 – 0020 Sundays
- Wythenshawe & Hyde 0700 – 2100 Monday - Saturday
Travelshops

15 Travelshops including Altrincham Interchange
All open 6 days a week
Piccadilly, Shudehill & Altrincham open 7 days a week
Wythenshawe & Leigh opening hours to be extended to 0700 – 1730 Monday – Friday, remaining 0830 – 1600 Saturdays
Safety & Security

- All staffed stations have CCTV systems
- TSU Unit Patrols
- Body Cams
- LED Lighting
- Local links with GMP
Get Me There

Introduced in November

Over 84% conversion rate from printed tickets to SMART

Sales have increased month on month

Tickets available to start today, start tomorrow and start on Monday

• This was done following customer feedback
Other Areas of Activity

Tendered journeys monitored –
Major Events
Total number of departures per annum
Mobile Team
• Bus Stop Closures
• Satellite Bus stations
Bad Weather
• Rochdale flood
• Recent snow
Recent New Facilities

Rochdale Interchange
Altrincham Interchange
Wythenshawe Interchange
Radcliffe Bus Station
Leigh Bus Station
Rochdale Interchange
Altrincham Interchange
Wythenshawe Interchange
Leigh Bus Station
Leigh Bus Station
Leigh Bus Station
Future Developments

Planned New Bus Stations & Interchanges

- Bolton
- Stockport
- Tameside
- Wigan
Bolton Interchange
Stockport Interchange
Stockport Interchange

Trans Pennine Trail
Tameside Interchange
Wigan Interchange

Stage 2 - Concept Design

Enhanced Access Aspiration

Links to town Centre

Single Concourse

Entrance/Exit

Accommodation

Stage coach/TfGM operation accommodation
Wigan Design Overview
Thank you

Any questions?