PURPOSE OF REPORT

In line with Greater Manchester’s Police and Crime Panel forward plan the following report is intended to give panel members a summary of complaints recorded on the Greater Manchester Police and Crime Panel complaints record in respect of police and crime matters.

RECOMMENDATIONS:

Greater Manchester Police and Crime Panel members are asked to note the information contained in this report.

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Background Papers (available upon request)
Greater Manchester Police and Crime Panel Complaints Procedure
1. INTRODUCTION AND BACKGROUND

1.1 In line with Greater Manchester’s Police and Crime Panel forward plan the following report is intended to give panel members a summary of complaints recorded on the Greater Manchester Police and Crime Panel complaints record in respect of police and crime matters.

1.2 The Panel is required through the Police Reform Act to set out its complaints procedure and the Panels current complaints procedure delegates the responsibility for dealing with complaints to the Lead Greater Manchester Chief Executive for Police and Crime.

1.3 Furthermore the Panel has statutory responsibilities under the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 relating to the recording and determination of complaints against the Police and Crime Commissioner and or his Deputy (or equivalent).

1.4 Finally the current Greater Manchester Police and Crime Panel complaints procedure states it will produce an annual report of complaints for consideration by the Greater Manchester Police and Crime Panel.

2.0 COMPLAINTS

2.1 Between the 1st of April 2018 and the 31st of March 2019 a total of 4 complaints were received addressed to the Greater Manchester Police and Crime Panel. 2 of these complaints concerned the Greater Manchester Deputy Mayor, 1 of the complaints concerned the Greater Manchester Mayor and 1 of the complaints concerned the former Police and Crime Commissioner.

2.2 Upon receipt of a complaint, it is usually necessary to gather further information, initially from the complainant, to that end and in line with Police and Crime Panels complaints procedure a complaint form is sent to the complainant requesting that they complete and return this form. 1 of the complaints concerning the Greater Manchester Deputy Mayor did not return the form and therefore the complaint was closed at this stage, but remains on the register as per the Police and Crime Panels Complaints process.

2.3 The second complaint in respect of the Greater Manchester Deputy Mayor was not upheld.

2.4 In respect of the complaint concerning the Greater Manchester Mayor, in line with the Greater Manchester Combined Authorities (GMCA) code of conduct this complaint was referred to the GMCA monitoring officer.

2.5 The complaint received against the former Police and Crime Commissioner was not upheld.

3. RECOMMENDATIONS:

3.1 Greater Manchester Police and Crime Panel members are asked to note the information contained in this report.